

## Community Relations

### Public Complaints

Complaints and grievances shall be handled and resolved as close to their origin as possible.

Although no member of the community shall be denied the right to petition the Board of Education for redress of a grievance, complaints shall be referred back through the proper administrative channels for solution before investigation or action by the Board, except those complaints that concern Board actions or Board operations only.

The Board advises the public that the proper channeling of complaints involving instruction, discipline, learning materials, or other school-related issues is as follows:

1. Teacher/Staff Member
2. Immediate Supervisor (e.g. director of special services, assistant principal, department chair)
3. Principal
4. Superintendent
5. Board of Education

(cf. 5145.2 Freedom of Speech/Expression)

(cf. 6144 Controversial Issues)

Legal Reference:        *Keyishian v. Board of Regents* 385 U.S. 589. 603 (1967)  
                               *President's Council, District 25 v. Community School Board No. 25*  
                               457 F.2d 289 (1972). cert/ denied 409 U.S. 998 (1976)  
                               *Minarcini v. Strongsville City School District*, 541 F. 2d 577 (6th  
                               Cir. 1976).  
                               *Board of Education, Island Trees Union Free School District No. 26*  
                               *v. Pico*, 457 U.S. 853 (1982).  
                               Academic Freedom Policy (adopted by Connecticut State Board of  
                               Education, 9/9/81).  
                               Connecticut General Statutes  
                               10-238 Petition for hearing by board of education.

Policy adopted: March 4, 1997  
 Policy revised: February 1, 2005

REDDING PUBLIC SCHOOLS